

PATIENT PARTICIPATION GROUP (PPG)
AT BIDFORD HEALTH CENTRE

The surgery at Bidford has an active Patient Participation Group - usually referred to as the PPG. It is a contractual requirement for all English GP Practices to have a PPG.

WHAT EXACTLY IS A PPG?

A PPG is a group of active volunteer patients from a specific practice, along with management representation and GP involvement from that practice. This equal partnership working is essential to achieve high quality and responsive care that is tailored to the makeup of the local practice population. Research has shown that practices with PPG have improved health outcomes amongst their patients.

This comprises of a number of patients of the practice, just like you. Their role is to represent all patients and to discuss with the doctors and practice staff about issues that concern us all. This is a two-way dialogue and is important to help the practice develop and deliver its services in a way that meets patient's needs. It is also helpful for patients to understand the issues and constraints that the practice has to meet and comply with. Our PPG meets every two months.

INFORMATION EVENINGS

One of the things that our PPG does is organise evenings in order to help patients understand better, and be able to ask questions, usually of specialists, about matters that may concern them. This may be particularly important when they are considering whether a visit to a doctor is necessary.

CONTACT US

In the first instance, the reception at Bidford Health Centre, Tel; 01789 773372, who will pass on information to the Chairman for an informal chat.

Our meeting minutes are on the Practice website <https://www.bidfordhc.nhs.uk/ppg>